

Instruction to your Bank or Building Society to pay by Direct Debit

## Salix Finance Ltd

Please fill in the whole form including official use box using a ball Service User Number point pen and send to: Salix Finance Ltd 10 South Colonnade Canary Wharf London E14 4PU FOR Salix Finance Ltd OFFICIAL USE ONLY This is not part of the instruction to your Bank or Building Society. Name(s) of Account Holder(s) Bank/Building Society account number **Branch Sort Code** Instruction to your Bank or Building Society Please pay Salix Finance Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Salix Finance Ltd and if so, details will be passed electronically to my Name and full postal address of your Bank or Building Society Bank/Building Society Bank/Building Society. Address Signatures Date Postcode Reference

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Salix Finance will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Salix Finance to collect a payment, Confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Salix Finance or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Salix Finance Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written Confirmation may be required. Please also notify us.