



Operational Risk Analyst

About us

We're Salix and we're on a mission to help save the planet.

We enable and inspire organisations in the public and private sectors to achieve their ambitious net zero targets and create better places to live and work.

We're passionate about our work and proud to be on the journey with them.

We deliver government funding schemes to support councils, schools, housing associations, hospitals and universities boost their energy efficiency, reduce their impact on the environment, save money and remove households from fuel poverty.

We work with the UK government and the devolved administrations in Scotland and Wales. As well as managing the funding schemes, we provide professional advice, expertise, and support to grant recipients throughout all stages of their projects.

We also offer insight, intelligence, and influence by sharing knowledge and lessons learnt from project delivery to help improve future schemes and policy development.

We were created in 2004 and have been growing ever since. We now employ 200 people. Our principal office is in Manchester, and we have a base at Canary Wharf in London.

We are wholly owned by the Department for Energy Security and Net Zero.

Why work for us?

If you share our passion for addressing the urgent challenge of climate change and contributing to the UK's ambitious decarbonisation goals, we want to connect with you.

We offer fulfilling careers where every day brings exciting challenges and rewards.

You'll have the chance to leverage your skills and expertise to shape impactful projects, both large and small, making a meaningful difference across the UK.

Recognising that our employees are the reason for our success, we prioritise their wellbeing and professional development.

As proud holders of Investors in People and Carbon Literacy Project accreditations, we are committed to creating an environment where you can thrive.

As you'd expect, we offer a variety of benefits, activities, and training opportunities to ensure you excel in your role and enjoy your time with us.

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We're committed to equal opportunities and we're proud of the diverse workforce we have. We continue to grow the diversity of our people, promoting an inclusive culture.

Role	Operational Risk Analyst
Department / Location	Manchester
Reports to	Intelligent Client Lead Analyst
Package	<p>£43,000 - £45,000 per annum</p> <p>28 days annual leave (excluding bank holidays) Cycle to work scheme Contributory pension scheme Employee support with public transport costs Supported training budget for employees Access to Employee Assistance Program</p>
Overview	<p>Salix has recently gone through a period of significant growth and is still growing; Salix has reached agreement with the Department for Energy Security and Net Zero to expand its responsibilities to act as a Delivery Agent to manage the delivery of the Home Upgrade Grant (HUG) and Social Housing Decarbonisation Fund that were launched in July and September 2022 respectively. The schemes deliver energy efficiency and low-carbon heating upgrades to low-income households, who live in social and private housing sectors across England.</p> <p>We are now seeking to build out the expertise and value-add of our in-house data & insights function (the Intelligent Client Function) by recruiting an Operational Risk Analyst.</p> <p>The Operational Risk Analyst will be a key player in enabling high-quality oversight of scheme delivery by Salix in the here and now, whilst ensuring that our handling of risks is sustainable and scalable as additional and larger schemes come on stream.</p> <p>Through utilisation of best-in-class methodologies, systems and processes, the Operational Risk Analyst will lead on proactively identifying, quantifying, and categorising key risks to scheme delivery realisation.</p>

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	<p>Initially, the successful candidate will build out a repository of risks & issues at scheme and project levels, converting their insights into clear and compelling calls to actions with qualifiable returns on effort. Over time, it is anticipated that the focus should shift from reactive risk management to predictive risk management, with the Operational Risk Analyst key to enabling Salix to proactively manage their schemes by focusing attention in the right areas at the right time with the right responses.</p>
<p>Key Performance Objectives</p>	<ul style="list-style-type: none"> • Risk Identification and Methodology Development: Proactively identify operational risks and develop robust methodologies for flagging potential issues before they escalate. Continuously enhance risk assessment models to ensure they are comprehensive and current. • Call to Action Formulation: Translate identified operational risks into clear and actionable calls to action. Collaborate with various teams to prioritize and enact these plans effectively, reducing the organization's risk exposure. • Systems and Tools Advisory: Consult on the selection, design, and implementation of systems and tools that support operational risk management. Partner with the development teams to integrate risk analytics and reporting capabilities into technology solutions. • Stakeholder Relationship Management: Build and maintain strong relationships with both internal stakeholders (e.g., management, cross-functional teams) and external partners (e.g., regulators, clients). Utilize these relationships to drive understanding and action on risk-related matters.
<p>Key Responsibilities</p>	<p>Influencing and Negotiation: Influence the decision-making process by providing expert insights into operational risk. Negotiate priorities and resources needed for implementing calls to action, fostering a cooperative environment aimed at mitigating risk.</p> <p>Continuous Learning and Adaptation: Keep abreast of the latest trends and best practices in operational risk management. Adapt to changing regulatory environments and emerging risks, ensuring that the</p>

	<p>organization remains ahead in its risk management approach.</p> <p>Reporting and Communication: Develop clear and concise risk reports outlining findings, actions taken, and recommendations for future risk mitigation strategies. Communicate effectively with all levels of the organization to ensure awareness and understanding of operational risks and measures.</p> <p>Cross-functional Collaboration: Work closely with other risk functions, such as compliance and audit, to ensure a unified and comprehensive approach to operational risk across the organization. Foster a collaborative environment that values diverse perspectives on risk management.</p> <p>Training and Awareness Initiatives: Lead training sessions and awareness initiatives to foster a risk-aware culture within the organization. Equip staff with the knowledge and tools necessary to identify and manage operational risks in their day-to-day duties.</p> <p>Performance and Impact Monitoring: Monitor the effectiveness of risk mitigation strategies and adjust them, as necessary. Evaluate the impact of changes and report on the overall performance of the organization's operational risk management framework.</p>
<p>Key Skills and Competencies</p>	<ul style="list-style-type: none"> • Analytical Skills: Strong analytical abilities are essential for assessing risks, conducting statistical analyses, and identifying trends. • Attention to Detail: meticulous in evaluating processes and data to uncover potential risks. • Communication: Effective communication skills and demonstrable experience in managing internal and external stakeholders, with a track-record in actioning insights and strategies. • Policy & Operational Environments: Preferred experience working in policy-driven operational environments or similar i.e. regulated sectors.

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Appointment Process

Salix is an equal opportunities employer and has a policy of equal pay. Competency will be assessed through a combination of the application statement, CV and interview, including a presentation (if required).

Candidates must demonstrate that they meet the qualifications, experience, skills, and abilities required. In order that candidates focus on the experience, skills, and abilities in the Person Specification, ten specific areas have been highlighted. Candidates should focus on these ten points in their written statement which should be no more than 1,500 words. Other aspects of the Person Specification will be evidenced from your CV and the final interview.

Successful candidates are required to undergo and pass a DBS and BPSS security check to be employed by Salix. This will be carried out as part of the reference process, on receipt of the signed acceptance of a conditional offer.

How to apply

1. If you wish to apply for this role, please submit all of the following to

Appointment timetable

- Shortlisted candidates will be invited to interview by mutual agreement.
- Presentation details (if required) will be released prior to interview.
- Start date in post by mutual agreement.

Key information about application

- Applicants must demonstrate through their CV and personal statement that they meet the qualifications, experience, skills, and abilities.
- Please be aware that Salix will only accept applications which contain all the requested supporting documentation detailed above, and candidates that do not submit all requested documentation will not be contacted to submit a full application.
- All applicants must have the right to work in the UK and documentation is required to support this.

If you wish to apply for this role, please:

1. Send an updated CV and personal statement to John@nobulrs.com
2. Complete the Equality monitoring form available here: [equality_monitoring_form_equality_act_compliant_0_2.doc \(live.com\)](#)